Members present:
Constance Kincheloe, Chair; Andrew Hodson, MB, Ch.B, Vice Chair; Randolph Canterbury, M.D., Thomas Daniel, M.D., Kathryn Hamilton, Todd Hochrein, William Kanto, Jr., M.D., E. Williams Pelton, II, M.D., Pamela Sutton-Wallace, Scott Syverud, M.D.

Others present:
Bo Cofield, D. PH, Robert Gibson, M.D., Lorna Facteau, DNSc, RN, Lynne Fleming, Tracey Hoke, M.D., Fred Jung, RN, Ph.D., Steve Long, M.D., Michael Marquardt, Richard Shannon, M.D., Jeff Young, M.D.

Guests present: Mary Ann Himes.

The Subcommittee convened in open session.

Connie Kincheloe stated that the quality of care delivered at the Medical Center is the responsibility of this Subcommittee which reports to the MCOB.

Dr. Shannon commented that approximately 484 separate metrics intended to measure quality of care are publicly reported to more than a dozen different entities. He stated that he is not looking to numbers but is instead trying to change culture at the Medical Center by focusing on continuous improvement in the way care and treatment is delivered. Instead of attempting to juggle 484 metrics, he has promoted Be Safe which is a problem solving system that recognizes that improving services is everyone’s concern. About a year ago, the Medical Center’s leadership team began its learning of LEAN principals and shortly thereafter Be Safe was launched in April 2014. One central approach of Be Safe is to decode data into human elements, i.e. the rate of infections is translated into looking at specific patients who developed infections and reviewing each case individually. Through this approach, the Medical Center is building capability to improve patient care in the long term. Additional goals are to attain “A” status in Leapfrog and to attain Magnet status. The Institute of Medicine has asked the Medical Center to write up a description of how it is transforming care. On February 24, 2015, senior leadership will travel to the White House to present the paper and explain how the Be Safe methodology can be used at other academic medical centers.

Dr. Kanto offered a motion that the MCOB Quality Subcommittee convene in closed meeting to discuss matters exempted from open meeting requirements by Virginia Code § 2.2-3711(A)(1), (7), (15) and (22) and further privileged by Virginia Code § 8.01-581.17. The committee voted to convene in closed meeting.

Dr. Pelton made a motion to certify the closed meeting. The motion passed unanimously.

The Subcommittee voted unanimously to approve the Be Safe Dashboard.
The Subcommittee voted unanimously to accept the Patient Grievance Committee Annual Report.

Mr. Jung provided updates on readiness for the upcoming Joint Commission survey. He stated that practitioners working at the Medical Center had written one third of the posters that are being presented at the statewide Virginia Patient Safety Conference.

Dr. Shannon responded to questions about UVA’s responses to the problem of sexual assault on college campuses throughout the nation.

The Subcommittee adjourned at 12:05 p.m.