# Systems Engineering, Design & Development

## Professional Organizations:
- Association of Collegiate Computing Services of Virginia (ACCS)
- EDUCAUSE
- Special Interest Group on University and College Computing Services (SIGUCCS)

## Events & Training:
- UVA Local Support Partners (LSP) program training courses
- Virtual Training Company (VTC) online courses (UVa)
- ONLC Training Center (Charlottesville)
- EDUCAUSE conferences & events
- Microsoft Virtual Training Academy online training events
- Special Interest Group on University and College Computing Services (SIGUCCS) webinars
- edX Introduction to Linux online course
- Online SQL training
- Vmware online courses

## Education & Certifications:
- Information Technology classes (PVCC)
- ONLC Training Center computer certification classes (Charlottesville)
- CompTIA certifications
- VMware certifications

## Independent Learning:

### Publications:
- EDUCAUSE research & publications
- Safari Books Online

### Social Media:
- EDUCAUSE Facebook
- EDUCAUSE LinkedIn
- EDUCAUSE Twitter
- SIGUCCS LinkedIn
- SIGUCCS Twitter

### Other Resources:
- Local Support Partners (LSP) Program (UVa)
- Microsoft TechNet virtual labs
- pluralsight technology training
- Microsoft Virtual Academy
On-the-job Resources:

**Mentoring:**
- Management Mentors
- National Mentoring Partnership
- Center for Creative Leadership (CCL) mentoring information
- Bringing People Together mentoring information
- Virginia Mentoring Partnership
- Free Management Library

**Job Shadowing:**
- Careers Out There
  - "The Job Shadow Knows: Try on a Career Before You Commit"
- About.com "Job Shadowing is Effective On-the-Job Training"
- Success Mentor Education Inc. "Top 7 Questions to Ask on a Job Shadow Interview"

**Informational Interviews/Networking:**
- My UVa Career
  - "Mastering the Informational Interview" (NY Times)
  - "What is an Informational Interview Anyway?" (U.S. News & World Report)
- Informational Interviewing: The Neglected Job Search Tool
- "How Does an Informational Interview Work?"

**360 degree feedback:**
- UVa Center for Leadership Excellence: Leadership Consulting, 360 Degree Feedback
- custom insight: "What is 360 Degree Feedback?"
- American Psychological Association "Do 360 Evaluations Work?"
- Sigma Assessment Systems: Best Practices in 360 Degree Feedback
- About.com: "Sample Questions for 360 Reviews" by Susan M. Heathfield
- SkillSoft: 360-degree Performance Appraisal