# Trades Support

## Professional Organizations:
- International Facilities Management Association (IFMA)
- Society for Maintenance and Reliability Professionals (SMRP)
- Association of Higher Education Facilities Officers (APPA)
- National Fire Protection Association (NFPA)

## Events & Training:
- UVa Center for Leadership Excellence classes
- SkillSoft classes
- UVa Facilities Management safety training
- International Facilities Management Association (IFMA) events
- International Facilities Management Association (IFMA) online classes
- Society for Maintenance and Reliability Professionals (SMRP) annual conference
- Society for Maintenance and Reliability Professionals (SMRP) events
- Association of Higher Education Facilities Officers (APPA) training & events
- National Fire Protection Association (NFPA) training & events

## Education & Certifications:
- Charlottesville Albemarle Technical Education Center (CATEC) courses

## Independent Learning:

### Publications:
- IFMA publications
- SMRP publications
- APPA publications
- NFPA publications

### Books:
- APPA recommended books

### Social Media:
- IFMA Facebook
- IFMA Twitter
- SMRP Facebook
- SMRP LinkedIn
- SMRP Twitter
- NFPA Facebook
- NFPA LinkedIn
- NFPA Twitter
### Other Resources:
- NFPA codes & standards

### On-the-job Resources:

#### Mentoring:
- Management Mentors
- National Mentoring Partnership
- Center for Creative Leadership (CCL) mentoring information
- Bringing People Together mentoring information
- Virginia Mentoring Partnership
- Free Management Library

#### Job Shadowing:
- Careers Out There
- "The Job Shadow Knows: Try on a Career Before You Commit"
- About.com "Job Shadowing is Effective On-the-Job Training"
- Success Mentor Education Inc. "Top 7 Questions to Ask on a Job Shadow Interview"

#### Informational Interviews/Networking
- My UVa Career
- "Mastering the Informational Interview" (NY Times)
- "What is an Informational Interview Anyway?" (U.S. News & World Report)
- Informational Interviewing: The Neglected Job Search Tool
- "How Does an Informational Interview Work?"

#### 360 degree feedback:
- UVa Center for Leadership Excellence: Leadership Consulting, 360 Degree Feedback
- custom insight: "What is 360 Degree Feedback?"
- American Psychological Association "Do 360 Evaluations Work?"
- Sigma Assessment Systems: Best Practices in 360 Degree Feedback
- About.com: "Sample Questions for 360 Reviews" by Susan M. Heathfield
- SkillSoft: 360-degree Performance Appraisal