

UTS Monthly Report -- November 2009

Ridership Summary:

	November 2009			
	PAX/mi.	PAX/hr.	\$/Pass.	
CGS	3.43	32.58	\$0.34	CGS
Green	4.87	37.52	\$0.24	Green
U-Loop	6.37	54.15	\$0.18	U-Loop
Northline	8.90	74.77	\$0.13	Northline
Stadium/Hospital Shuttle	4.52	31.22	\$0.26	Stadium/Hospital Shuttle
Colonnade Shuttle	5.16	46.44	\$0.22	Colonnade Shuttle

Accident Summary:

	November 2009		
	Number		
Non-Preventable	1		Non-Preventable
Preventable, Type 1	3		Preventable, Type 1
Preventable, Type 2	0		Preventable, Type 2
Preventable, Type 3	1		Preventable, Type 3
Preventable, Type 4	0		Preventable, Type 4
TOTAL	5		TOTAL

Bus Mileage / Fuel / Maintenance (& Repair) Summary:

	Mileage	Fuel	M&R	Fuel/Mi.	M&R/Mi.	Cost/Mi.
TOTAL:	71557	\$46,051.55	\$36,983.04	\$0.64	\$0.52	\$1.16
1137	2164	\$1,586.16	\$99.50	\$0.73	\$0.05	\$0.78
1237	2686	\$1,147.34	\$2,353.45	\$0.43	\$0.88	\$1.30
1337	1667	\$1,387.32	\$938.92	\$0.83	\$0.56	\$1.40
1437	124	\$65.78	\$7,822.96	\$0.53	\$63.09	\$63.62
2136	2701	\$2,038.67	\$1,183.09	\$0.75	\$0.44	\$1.19
2236	1377	\$963.52	\$1,992.54	\$0.70	\$1.45	\$2.15
2336	2770	\$2,223.03	\$1,187.60	\$0.80	\$0.43	\$1.23
2436	2492	\$1,479.60	\$3,047.64	\$0.59	\$1.22	\$1.82
2536	2476	\$1,625.34	\$824.86	\$0.66	\$0.33	\$0.99
2636	2885	\$1,998.56	\$264.45	\$0.69	\$0.09	\$0.78
2736	1591	\$811.77	\$2,843.73	\$0.51	\$1.79	\$2.30
2836	3310	\$2,209.72	\$420.14	\$0.67	\$0.13	\$0.79
2936	2581	\$1,636.58	\$553.34	\$0.63	\$0.21	\$0.85
3136	458	\$140.97	\$361.72	\$0.31	\$0.79	\$1.10
4336	2321	\$573.69	\$1,614.88	\$0.25	\$0.70	\$0.94
4636	1502	\$792.92	\$1,759.99	\$0.53	\$1.17	\$1.70
5136	3099	\$1,751.22	\$348.70	\$0.57	\$0.11	\$0.68
5236	2592	\$1,842.19	\$0.00	\$0.71	\$0.00	\$0.71
5336	2886	\$1,269.52	\$0.00	\$0.44	\$0.00	\$0.44
5436	2484	\$2,021.91	\$0.00	\$0.81	\$0.00	\$0.81
5536	3203	\$1,649.13	\$0.00	\$0.51	\$0.00	\$0.51
6136	2586	\$1,721.47	\$160.72	\$0.67	\$0.06	\$0.73
6236	1148	\$1,491.38	\$887.93	\$1.30	\$0.77	\$2.07
6336	2283	\$1,371.96	\$1,560.99	\$0.60	\$0.68	\$1.28
6436	2140	\$1,277.67	\$644.64	\$0.60	\$0.30	\$0.90
6536	1733	\$1,063.28	\$2,244.02	\$0.61	\$1.29	\$1.91
6636	1944	\$1,245.60	\$710.81	\$0.64	\$0.37	\$1.01
8138	1875	\$1,143.64	\$371.65	\$0.61	\$0.20	\$0.81
8238	1731	\$1,036.44	\$297.64	\$0.60	\$0.17	\$0.77
9032	2303	\$1,648.50	\$0.00	\$0.72	\$0.00	\$0.72
9132	2122	\$1,595.45	\$1,827.68	\$0.75	\$0.86	\$1.61
9232	2453	\$1,768.66	\$87.40	\$0.72	\$0.04	\$0.76
9332	794	\$643.10	\$0.00	\$0.81	\$0.00	\$0.81
9432	1076	\$829.46	\$572.05	\$0.77	\$0.53	\$1.30

On-Time Performance:

	July 2009	August 2009	Sept. 2009	Oct. 2009	Nov. 2009
CGS	98.7%	93.2%	96.0%	89.7%	92.5%
Green	98.1%	96.1%	97.4%	96.8%	97.7%
Inner Loop	99.0%	96.4%	96.4%	97.4%	98.9%
Outer Loop	99.2%	97.6%	97.9%	98.5%	98.4%
Northline	99.5%	95.4%	93.5%	94.8%	96.8%
Stadium/Hospital Shuttle	96.6%	93.9%	89.6%	92.9%	90.9%
Colonnade Shuttle	n/a	90.4%	97.0%	94.6%	97.1%
UTS Total	98.6%	95.9%	95.6%	96.3%	97.3%

Customer Feedback / PRC / Safety Committee / Charter Efficiency:

	July 2009	August 2009	Sept. 2009	Oct. 2009	Nov. 2009
Feedback Forms Received	8	14	15	15	9
Driver Complaints	3	2	6	9	3
Route/General Complaints	1	4	2	0	2
General Acknowledgments	1	0	0	0	0
Driver Commendation	1	1	1	0	0
PRC Ride-Alongs	21	26	40	18	19
Exemplary	9	6	17	4	10
Passing	12	18	21	14	9
Below Expectations	0	2	1	0	0
FAIL	0	0	1	0	0
Average Score (out of 27)	25.6	24.4	24.6	24.8	25.8
Safety Committee Road Tests	13	7	26	8	6
Passing	10	7	24	8	5
Clinics Conducted	37	18	12	24	8
Charter MPH	9.45	13.07	11.35	12.25	11.11
Charter Cost/Hour	\$15.01	\$29.47	\$16.00	\$13.11	\$12.89