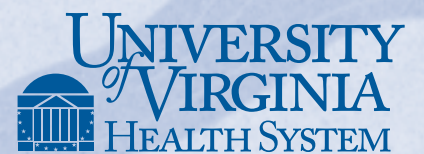


**UVA**

# Patient and Family Handbook

Your Guide to the University of Virginia Health System



## Helpful Phone Numbers

- ┌ **Hospital Operator** “0” inside the hospital or 434-924-0000  
(to page a staff member or reach any department 24 hours a day)
- Blood Donations** 434-977-8956 or 434-243-2999
- Organ Procurement (LifeNet)** 434-296-7910 or 800-847-7831

In our hospital or clinics, dial only the last five digits to reach the areas below:

### Billing Questions

For hospital charges 434-924-5377 or 800-523-4398

For physician charges 434-980-6110 or 800-868-6600

**Bodytalk** 434-924-5000 or 877-809-9010 (toll-free)  
(for health information)

**Chaplaincy Services** Dial “0” and ask for on-call Chaplain  
(for help with spiritual needs)

**Ethics Consult Service** Dial “0” and ask for page number 1712  
(for ethical concerns and questions)

**Language Interpreters & Translation** 434-982-1794  
Sign Language 434-924-8357 (TDD) or 434-924-8312 (Voice)

**Lodging Arrangements** 434-924-1299

**Parking** 434-924-1122  
(for special assistance)

**Patient and Guest Services** 434-924-1122  
(for lost and found, notary public, Health System & community resources)

**Patient Information** 434-982-1100  
(for patient room and phone number)

**Patient Representatives** 434-924-8315  
(for concerns and complaints)

**Social Work** 434-924-2713  
(for counseling, discharge planning or other needs)