

# University Medical Associates

## University of Virginia Health System

1222 Jefferson Park Avenue  
Box 800744

Charlottesville, Virginia 22908-0744

Telephone: (434) 924-1931  
(800) 351-3627

Welcome to the practice of general medicine at University Medical Associates. Our health care providers include doctors (attending, fellows and residents), nurses (nurse practitioners and registered nurses) and pharmacists. We are happy that you have chosen us for your health care needs. We hope this brochure will provide you with helpful information about our practice.

### Office Hours :

Monday through Friday, 8 am-5 pm **by appointment only.**

Primary doctor \_\_\_\_\_

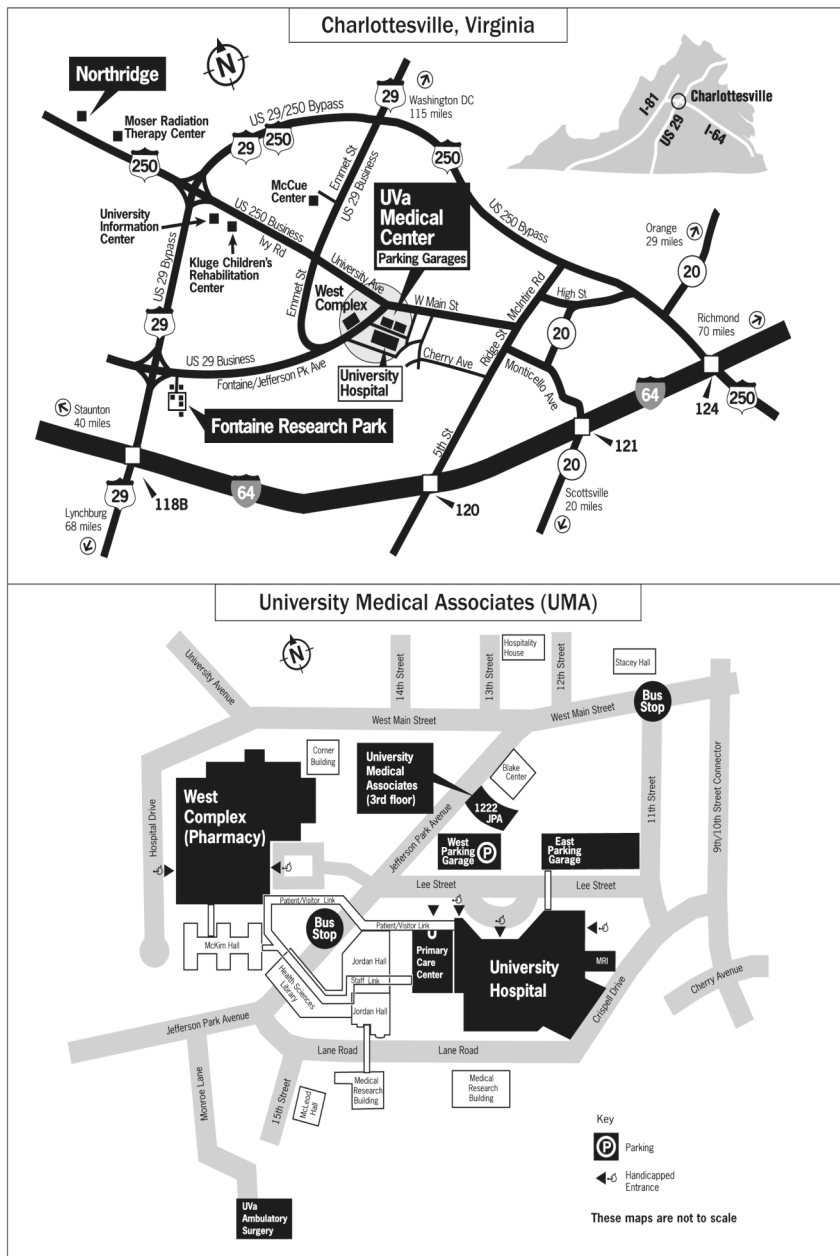
Primary nurse \_\_\_\_\_

Medical Record Number \_\_\_\_\_

434-924-1931

1-800-251-3627

*Please save this information for future reference.*



In the event of a major emergency, such as loss of consciousness, severe chest pain, uncontrolled bleeding, seizure or severe accident, call 911 and/or go immediately to the emergency room.

Call us at (434) 924-1931 or 1 (800) 251-3627. After you are connected:



Press "1" to make a routine appointment or to get a prescription renewed. (For refills, call the Pharmacy).

Press "2" to make an urgent appointment (to be seen within 24 hours).

Press "3" for a managed care referral\*

\* Please note: If your insurance card lists the name of a primary physician, it is a managed care policy. You must be seen in that physician's office. **Before** you can be seen in any other clinic, a referral from your primary physician is required.

For your convenience, you may call to schedule routine appointments until 10 PM Monday-Friday and until 5 PM Saturday and Sunday.

### After Hours Urgent Needs

Call (434) 924-0000 and ask for the "UMA Doctor on call".

### Medication Renewals

- Allow **2** business days for us to call in the prescription. We are unable to renew prescriptions on a walk-in basis or the same day as requested.
- Have all prescription information available (like medicine bottle and the name and address of your pharmacy).
- If you have refills, you need to call the Pharmacy.

### Co-Payments

All co-payments are expected at each visit.

If you have other questions about University Medical Associates, write them down below and give them to your doctor or nurse.

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