

Welcome to the MICU

The MICU staff wants to support you during this stressful time.

We value patient safety, satisfaction and involvement. This information is provided to help you during your family member's stay with us.

Family visitation is an important factor in patient recovery and is encouraged. However, restrictions may be necessary based on patient confidentiality and safety.

All visitors must wear a pass, obtained from the Information Desk in the Hospital Lobby.

We invite all patients to have 1 or 2 adult Care Partners to be an active part of the health care team. Care partners are designated by the patient, or their surrogate decision maker. Care partners are the only people to receive information from the unit staff, and are your resource for information.

UNIT GUIDELINES

- Hospital visiting hours: 8:00 AM to 9:00 PM
- Care partners are allowed to visit 24 hours a day.
- No children under the age of 12 are permitted to enter the unit.
- **Always call on the phone outside the unit before entering.**
- Please limit visitors to 2 per room at any one time.
- Exceptions may be made under special circumstances
- Visitors with signs of illness are advised not to enter the unit.
- The third-floor family lounge closes at 9:00 p.m.
- Please only use cell phones outside the MICU.

COMMON QUESTIONS:

When may I speak with a doctor?

Physicians are usually unavailable for updates until after 12:00 p.m. since they are planning care for their patients in daily rounds.

Where are the restrooms?

Visitor restrooms are located at each elevator lobby.

Where can I go for a break?

The University Hospital cafeteria is located on the first floor of the hospital to the left of the information desk.

There is a coffee shop, ATM, and Gift Shop in the area. Patient and Guest Services offer information about community resources and lodging.
